

Meeting of the Full Council – 27 February 2014

Report on the Health Scrutiny Committee Meetings 3 December 2013 and 14 January 2014

Chair: County Councillor Steven Holgate

The agenda and minutes of the meetings may be viewed on the County Council's web site via the following link:

<http://council.lancashire.gov.uk/mgCommitteeDetails.aspx?ID=182>

3 December 2013

Complaints and Customer Feedback Annual Report

The Annual Complaints and Customer Feedback Report was presented. It contained statistical information, analysis and learning for the organisation in relation to adult social care complaints, comments and compliments received from 1 April 2012 to 31 March 2013.

Report of the Care Complaints Task Group

The report of the 'Care Complaints' task group, including conclusions and recommendations was attached as Appendix A to the report presented.

The Health Scrutiny Committee agreed:

- i. To support the recommendations of the Task Group, as set out in Appendix A to the report now presented;
- ii. That an interim response to the Task Group's recommendations be received from the Cabinet Member for Adult and Community Services by the Steering Group by the end of January 2014..
- iii. That a full response from the Cabinet Member be received by this Committee by April 2014.

Report of the Health Scrutiny Committee Steering Group

On 27 September the Steering Group had met with West Lancashire Clinical Commissioning Group and Lancashire Care Foundation Trust. A summary of the meeting was set out at Appendix A to the report presented.

On 18 October the Steering Group had met with Fylde & Wyre Clinical Commissioning Group. A summary of the meeting was set out at Appendix B to the report presented.

14 January 2014

Lancashire County Council's Public Health Responsibilities

Dr Karunanithi, Director of Public Health, Adult Services, Health and Wellbeing Directorate, presented the report which explained that responsibility for the majority of public health services had transferred from the NHS to Lancashire County Council on 1 April 2013 providing a number of opportunities to more closely integrate public health interventions with other local authority services and to increase local democratic accountability for public health.

The report provided a brief overview of the County Council's public health responsibilities and highlighted key public health challenges to help inform the Health Scrutiny Committee about potential areas of public health for it to focus on.

It was agreed that:

- i. A list of programmes of work being undertaken by Public Health be provided to the Health Scrutiny Committee. The list to include the responsible officer, timescales, how objectives would be achieved; and how outcomes would be measured.
- ii. A workshop be held to enable members of the Health Scrutiny Committee to consider the programme of work referred to at (i) above and identify topics for further scrutiny
- iii. It be recommended that a greater number of decisions taken within the County Council be subject to a health and wellbeing impact assessment.

Report of the Health Scrutiny Committee Steering Group

On 8 November the Steering Group had met with officers from Lancashire Teaching Hospitals Trust to discuss the work and performance of the Trust. A summary of the meeting was set out at Appendix A to the report presented.

On 29 November the Steering Group had met with the Chief Executive of Lancashire Healthwatch. A summary of the meeting was set out at Appendix B to the report presented.